

No. 351-ProcDated: 12-01-24.

**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING IN
RESPECT OF GREIVANCES PETITION FILED BY M/S DELTA
PACKAGING (PVT) LTD., M/S MARYAH PRINTERS AND SILVER CLASSIC
PRINTING & PACKAGING.**

1. A meeting of the Grievance Redressal Committee (GRC) constituted by the Board, was held on 11-01-2024 at **2:00 p.m.** in the Committee Room of PCTB. Meeting was attended by the following participants.

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|------|---|-----------------|
| i) | Ms. Nada Azhar (Dir. Administration) | Convener |
| ii) | Mr. Mansoor Elahi (Audit Officer) | Member |
| iii) | Mr. Hafiz Fiyaz Ahmad (Deputy Director Legal) | Member |
| iv) | Mr. Rana Shahid Abbas (Addl. Dir. Administration) | Co-opted Member |
| v) | Mr. Ghulam Mohayy ud Din (Dir. Production) | Co-opted Member |

2. The meeting started with recitation of verses from The Holy Quran. The Convener welcomed all the participants. Director (Administration) apprised the house that a Technical Evaluation team comprising of Mr. Faisal Manzoor, Deputy Director Paper, PCTB (Convener), Mr. Muhammad Aslam, Superintendent Title Cover, PCTB (Member) and Mr. Riaz-ud-Din Jafery, Superintendent Production, PCTB (Member), was constituted to evaluate the firms technically and physically, which participated in the process of procurement of **Title Covers For Single Textbooks And Practical Notebooks For Academic Session 2024-25**. It was further apprised that total six (6) number of firms participated in this bidding process as mentioned below:

- i. M/S UBC Convertec Private Limited.
- ii. M/S Le Topical Private Limited
- iii. M/S Zia ul Quran Publications
- iv. M/S Silver Classic Printing & Packaging
- v. M/S Maryah Printers
- vi. *M/S Delta Packages Pvt. Ltd.*

3. That out of above six (6) firms, the Technical Evaluation team recommended following three Bidders to be declared as technically **"Qualified"**, if Bleached Board/ Art Paper testing results are **"Satisfactory"**.

- i. M/s UBC Convertec Private Limited
- ii. M/s Le Topical Private Limited
- iii. M/s Zia-ul-Quran Publications

4. GRC observed that Clause i & ii, T.2 (i.e. Lamination Capacity), Part-II (i.e. Technical Strength), A.1 (i.e. Evaluation Criteria), Section III (i.e. Qualification Criteria) of Standard Bidding Document stated as follows:

"Minimum one 'Fully Automatic Sheet to Sheet Lamination Machine' (Biaxially oriented polypropylene Matt Lamination Machine) is mandatory."

"Printing and Lamination facility should be under one roof"

(a) However, as per report of the Technical Evaluation team, M/s Delta Packaging (Pvt) Ltd. could not show Printing and Lamination facility under one roof during physical evaluation, therefore, M/s Delta Packaging (Pvt) Ltd. was recommended by the Technical Evaluation team to be declared as technically **"Disqualified"**.

5. GRC further observed that Clause 23, Part B (i.e. List of Mandatory Documents/ Requirements), Section III (i.e. Qualification Criteria) of Standard Bidding Document which stated as follows:

*"The following documents must be attached with the Technical Bid by the Bidder. Failure to submit the mandatory documents will render the Bidder to be **"NON-RESPONSIVE"** which shall be rejected straight away and shall not be considered for evaluation.*

23. *Press Declaration Certificate of the Bidder (in case of JV/ Consortium, it is obligatory that at least one of the members must have Press Declaration Certificate which shall be submitted along with the application). Bidder will be bound to produce original on demand of the*

Procuring Agency which reserves the right to get the same verified from issuing authority."

6. However, as per the report of the Technical Evaluation team, contrary to the above referred clause of SBD, the following participating Bidders produced the Press Declarations Certificates issued in the names of their deceased owners instead of the active Bidder and these Bidding firms were recommended to be declared as "**Disqualified**".

Sr. No.	Business Name	Owner Name as per Press Declaration Certificates
1	Silver Classic Printing & Packaging	Abdul Latif S/o Muhammad Hassan (Late)
2	Maryah Printers	Muhammad Sharif Cheema S/o Ch Ahmed Khan Cheema (Late)

7. Consequently, the above mentioned technically Disqualified Bidders in para (6) and para (4), filed grievance before the **Grievance Redressal Committee** against the observations / recommendations made by the Technical Evaluation team with in stipulated time period.

8. The **Grievance Redressal Committee** (GRC) afforded personal hearing to all the (03) Bidders/ representatives one by one of technically disqualified Bidders. Whereas, GRC, after detailed deliberations and discussion upheld the recommendations/ observations of the Technical Evaluation team on the following ground on merits:

(i) That as per SBD, a valid Press Declaration Certificate should be in the name of the Bidder, whereas, GRC found that Press Declaration Certificate submitted by M/S Maryah Printers with his technical bid at the time of submission tender documents was in the name of the deceased (Late) owner of the firm instead of the active Bidders as required by Clause 23 (List of the Mandatory Documents/ Requirements) of SBD. Further, the active Bidder, M/S Maryah Printers during the personal hearing before GRC produced the **New Press Declaration Certificate** issued after the lapse 20 days from Cut-off date (bid Submission date) i.e, 18-12-2023 Whereas, as per clarification on PPRA Official Website in terms of PPRA Rules 2014, the bidders are required to provide all requisite document along with bid before the closing date. He cannot be allowed to submit any missing document to become conformer to the laid down criteria and shall be disqualified for equity aids the vigilant. The procuring agency shall not open the financial bid to "**non-responsive**" bidder and Rule 32 (1) *All bids shall be evaluated in accordance with the evaluation criteria and other terms and conditions set forth in the prescribed bidding document* is also elaborated the same. The same directions had also been reiterated by PPRA in para (8) of


its circular bearing No. L&M (PPRA) 1-31 (G)/2018/COM date 24-03-2023, which established that no missing document submitted / produced/ issued at the belated stage shall be entertained after the Cut-Off/deadline date and new issued document cannot be accepted retrospectively. Therefore, the members of GRC independently and unanimously upheld the decision of the Technical Evaluation team to the extent of M/S Maryah Printers declared as **"Disqualified"**.

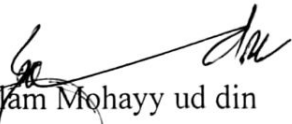
(ii) Whereas, Silver Classic Printing & Packaging Silver Classic Printing & Packaging also submitted Press Declaration Certificate with his technical bid at the time of submission tender documents was in the name of the deceased (Late) owner of the firm instead of the active Bidders as required by Clause 23 (List of the Mandatory Documents/ Requirements) of SBD. Silver Classic Printing & Packaging informed to GRC in meeting that application for obtaining **New Press Declaration Certificate** on the bidder's name is submitted to the concerned department and it will be issued in coming days. Whereas, as per clarification on PPRA Official Website in terms of PPRA Rules 2014, the bidders are required to provide all requisite document along with bid before the closing date. He cannot be allowed to submit any missing document to become confirmer to the laid down criteria and shall be disqualified for equity aids the vigilant. The procuring agency shall not open the financial bid to **"Non-Responsive"** bidder. And Rule 32 (1) *All bids shall be evaluated in accordance with the evaluation criteria and other terms and conditions set forth in the prescribed bidding document* also elaborated the same. The same directions had also been reiterated by PPRA in para (8) of its circular bearing No. L&M (PPRA) 1-31 (G)/2018/COM date 24-03-2023, which established that no missing document submitted / produced/ issued at the belated stage shall be entertained after the Cut-Off/deadline date and new issued document cannot be accepted retrospectively. Therefore, the members of GRC independently and unanimously upheld the decision of the Technical Evaluation team to the extent of Silver Classic Printing & Packaging and declared as **"Disqualified"**.

(iii) Whereas, GRC also afforded a personal hearing to the representative of M/S Delta Packaging (Pvt) Ltd. and exhaustively deliberated on it at length in the light of the statement made by its representative wherein , the nominee of the firm consented and agreed that required mandatory machine was not present and could not showed to technical evaluation team at the time of visit and the both facilities i.e Printing and Lamination under one roof during physical evaluation, which is a mandatory requirement to have for a Lead Bidder in case of Joint Venture (JVs) as per Clause i & ii, T.2 (i.e. Lamination Capacity), Part-II (i.e. Technical Strength), A.1 (i.e. Evaluation Criteria),

Section III (i.e. Qualification Criteria) of Standard Bidding Document and as per Rule 32 (1) *All bids shall be evaluated in accordance with the evaluation criteria and other terms and conditions set forth in the prescribed bidding document.* Therefore, the members of GRC independently and unanimously endorsed and upheld the decision of the Technical Evaluation team and declared M/S Delta Packaging (Pvt) Ltd. as “**Disqualified**”.


Co-opted Members for clarification of SBD/Evaluation Criteria.



Mr. Rana Shahid Abbas
(Addl. Dir. Administration)


Mr. Ghulam Mohayy ud din
(Director Production)

Grievance Redressal Committee in terms of Rule no. 67 of PPRA Rules-2014.


Mr. Mansoor Elahi (Member)
(Audit Officer)


Mr. Hafiz Fiyaz Ahmad (Member)
(Deputy Director Legal)


Ms. Nada Azhar (Convener)
(Director Administration)

CC:

- 1) PS to Managing Director, PCTB.
- 2) P.A to Director (Administration) PCTB, Convener.
- 3) P.A to A.O PCTB.
- 4) Deputy Director Registration Branch, PCTB.
- 5) Deputy Director Legal, PCTB.